

Village of Duchess

May 2020

Due to the current Covid 19 pandemic, we are remaining closed to visitors for the foreseeable future. But, we are still here every day from 8 - 4:30. If you need to speak to us, please give us a call at the office 403-378-4452. We have a drop box at the front door, inside a pillar – you can mail us payments or information and you can email us @ reception@villageofduchess.com or administration@villageofduchess.com.

If you require more information about Covid 19, Please check the Village of Duchess website, Alberta Health Services website or the Government of Alberta Website for the most accurate information. If none of these sites are available to you and you need more information, please contact the Duchess Office and we will be happy to help.

Our Council has made the decision to defer all penalties on utility accounts and tax accounts until September 30th. This means that bills are still due and there will not be any penalties levied until October 1st.. We encourage everyone to continue making payments, so as not to get too far behind. If payment plans need to be discussed, please contact the office.

For those of you that are looking for the spot to dump your grass clippings and leaves:

We are leaving the dump trailer close to the edge of the yard for people to dump their grass clippings and leaves in. If it is missing or you are unsure where to dump, call the office and we will track it down or help make arrangements for you. We would also like to remind everyone: that throwing your yard waste onto your neighbours property or onto your street and/or alley is not allowed. If it comes from your yard, you must dispose of it.

Duchess Days and the Duchess Parade of Garage sales have been formally cancelled. We hope to see everyone next year..

Fortis streetlight outages can be reported by telephone 310-WIRE (9473, on the Fortis website fortisalberta.com, and there is a downloadable app that you can get on your phone.

If you find a dog or cat that isn't yours...please call 403-378-4452. We keep strays for 72 hours and do our best to find their families. Animal licenses are due and any animals that are unlicensed may be levied an additional fine if they find their way to the kennel

Business licenses renewals are overdue. Please make arrangements for renewals.

If you have a community event you would like to see on the LED sign, please email the details to duchesssign@gmail.com and we will do our best to get it on the LED sign.

There will be a garbage rate increase of \$4.68 per 2 month billing cycle, that will be implemented on July 1st. This will bring the total residential garbage charge to \$32.75 for a 2 month billing cycle. Council implemented this increase, by bylaw last year to address cost increases in the garbage function. There are no other increases planned.

Tax notices will be coming out very soon...So please watch for yours in the mail. Taxes are due by the end of June every year. If you don't receive a tax notice, let us know, at the office and we can reprint one for you.

The Village of Duchess Public Works Crew will once again be offering a 5 day Alley Cleanup event. This will run from May 19 – 22nd and finish up on May 25th. Our crew will check the alleys every day and pick up items in batches... this means that they may leave some of your stuff behind for another day, but don't worry, they will come back for it.

A few guidelines for items... Please keep your items to a reasonable amount...No Large household appliances (fridges, water coolers, air conditioners, etc) – No dangerous items or items too heavy to lift – bundle branches and tie them together - if you have many things, please give us a call and book a time when you can help load your items.

PLEASE CLEARLY LABEL ITEMS THAT YOU WISH TO KEEP! Otherwise we may assume anything left in the alley is intended for the landfill.

We are looking for a member at large to serve on FCSS for the Village of Duchess. If you are interested in finding out more information, give us a call.

Village of Duchess Office &/or Public Works

103 2nd Street East 403-378-4452

We are open Monday through Friday from 8am to 4:30pm closing for lunch from 12:00 to 1:30